

Streamline Password and Credential Resets

As password complexity and expiration requirements continue to become more stringent, end users are frequently forgetting their passwords and finding themselves locked out of their accounts or being required to reset their passwords.

Meanwhile, the cost to manage password reset requests by the help desk's call center staff is placing an increased pressure on the overall departmental budget. If account lock outs occur after hours, end users are now unable to complete urgent transactions until the next business day, reducing productivity and jeopardizing customer loyalty.

>> Meet ViM

Gone are the days of waiting on hold to speak with a help desk representative to verify your identity to reset a password.

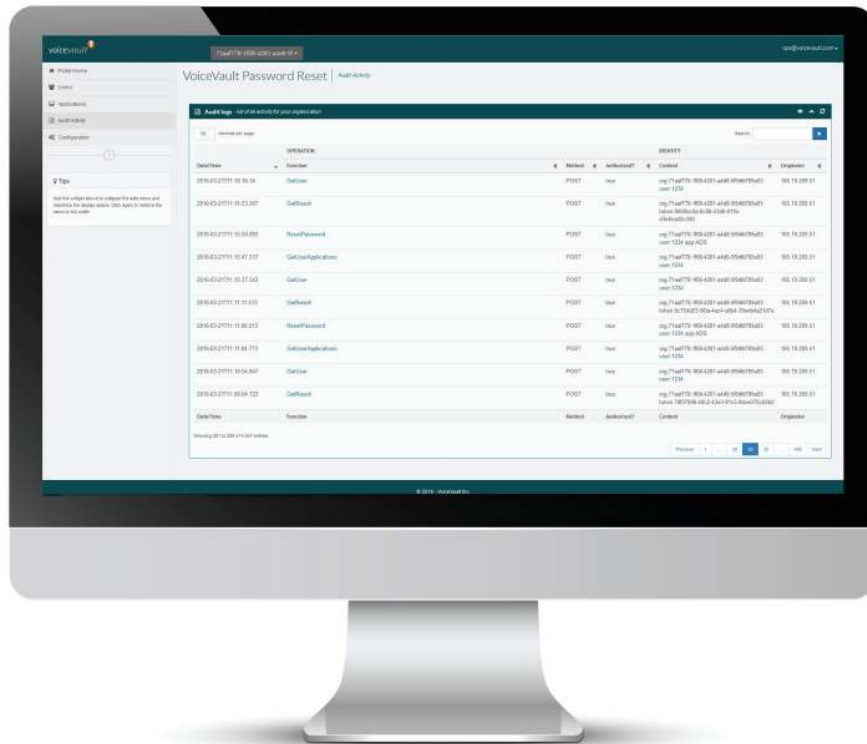
VoiceVault Identity Manager (ViM) is a voice biometric solution that enables the automation of system password resets by utilizing only a few

seconds of speech. Available whenever end users find themselves struggling to access their accounts, 24 hours a day, 7 days a week, ViM ensures the elimination of the multitude of pain points associated with account lock outs for both organizations and the end user. No more relying on user recall.

With ViM, organizations are able to automate system password resets and account unlocking for a low annual cost per user, significantly reducing an organization's operational costs associated with account lockouts and password resets, while providing enhanced security and a streamlined user experience.

Unparalleled security

By utilizing highly accurate voice biometric technology, ViM eliminates the need for knowledge based questions during the reset process; questions with answers that may easily be gained through social engineering. Unlike other solutions, ViM also offers full protection against record / playback attacks.



Benefits at a Glance

- Available 24 hours a day / 7 days a week / 365 days a year
- Eliminates the need for frustrating knowledge based questions
- Does not rely on user recall - users can't forget their voice
- Has adaptation built in, allowing for cross platform use (both IVR and mobile)
- Is highly secure and offers full protection against record / playback attacks
- Significantly reduces an organization's operational costs associated with account lockouts and password resets

Designed with flexibility in mind to enhance the end user's experience

ViM can be accessed through a simple Android or iOS mobile app or by calling a dedicated phone number. Connectors are available for Active Directory (ADS), Unix / Linux (SSH), LDAP, Office 365, Web Servers / Sites, SQL databases and more. All access to the system is password protected and encrypted, with full auditing for traceability and non-repudiation.

>> Who We Are

VoiceVault provides voice biometric authentication for users on the go, simplifying the way individuals identify themselves in today's mobile centric environment. The solutions focus on ease of use along with convenience for customers and end-users while providing unparalleled levels of security. Our technology is proprietary to us and is 100% in-house developed.

Biometric voice-based solutions enable business processes to enhance multifactor authentication with *something you are – the sound of your voice.*

